

## Gallinet Monitoring & PeopleHours™ Development News “What we did during 2013”

**During this first quarter of a new year we take the opportunity to inform current or potential clients and users of our PeopleHours™ application and Gallinet’s Control Room Monitoring service of just a few things that we have been doing last year.**

***...as well as what we are planning to do during 2014 of course.***

We continue to invest in developing the PeopleHours™ application and our services to the benefit of our clients. Changes in technology have played a greater part than usual in steering the development of the PeopleHours™ application with the significant growth in the number of browsers being used to access information on the internet and of course the huge diversity of tablet based devices now available. As a result PeopleHours™ has changed to meet these new needs with the release of the latest version running on just about every device we have found to test it on, even an X-Box!

As a software publisher & outsourced control room provider we remain unique amongst our rivals in being able to deliver all our services using in-house technology solutions and expertise. Continual development with a keen eye on service quality makes Gallinet now the largest provider in our market with over 200 manned guarding companies using our services and a growing number of cleaning and FM companies also.

New services such as our BS 7858 outsourced vetting & screening have proved popular with over 25% of our control room clients using it to full benefit.

In the next few pages we will highlight a few of the changes made during last year and also provide a summary of some of the projects we are working on right now and planning throughout the year.

Marcus Kerr (Managing Director)



01384-237 333 or e-mail [mail@gallinet.com](mailto:mail@gallinet.com) to discuss

## Multi-Browser & Device Support ~ Done..!



Although PeopleHours™ was already 100% browser based, placing it several years ahead of its main rivals, we embarked on a major development project to allow users to make use of any of the wide number of browsers now available, and of course Mac's.

During this work we have also ensured that PeopleHours™ can be used on as many touch screen devices as possible also.

We are delighted to be able to report that not only is this development complete it has already been provided to all of our existing customers and we have been receiving favourable reports with people enjoying the new flexibility.

Further development on dedicated Android apps for specific roles such as Managers, Supervisors, Patrol Drivers etc. is now being planned to fully realise the benefits of mobile computing in the workplace.

Whilst our competitors, *still* offering their 5 year old applications directly installed on PC's, continue to claim web access in reality they are forcing their users to compromise using old technology such as RDP or WebEx as sticking plaster solutions.

PeopleHours™ allows you to use it your way, any device, any browser and from anywhere.



## It's Coming ~ Business Licensing

***“As of the 1st April 2015 it will be an offence to conduct Security services without an SIA Business License”.***

The proposed implementation dates are:

- 7 April 2014: SIA accepts business licence applications.
- 1 October 2014: The last recommended business licence application date.
- 6 April 2015: Legal requirement to have a business licence.

## **Don't leave it too late!**

Businesses operating in the security sector are advised to take action now to ensure guaranteed delivery of appropriate audit days and confidently meet the application deadlines **this year**.

Whilst there are different routes to gaining a business licence, demonstrating business competence through assessment and certification doesn't happen overnight or easily – many organisations will need to revisit and review their processes and implement new measures prior to an assessment or certification visit.

Gallinet's outsourced control room service is accredited by the **NSI** to their highest **gold** standard and companies using this facility are at a considerable advantage over those attempting to put into place the time consuming procedures and practices and expensive facilities that are required by **BS7858** and the **ACS**.



The SIA is warning businesses that a huge demand will take place within the first year as 3000 to 4000 business entities apply for the new licence. The amount of time that it will take to process these licences is not currently known. You should have your application prepared and sent to the SIA by the first day of October 2014. Any applications that are received after this date will not be guaranteed to be accepted and processed in time for the April 6th 2015 deadline.

Our control room service already represents considerable value for money, soon even more so.

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## New & Expanded Features, the application becoming a suite.

### people suite

The logo for 'people suite' consists of the words 'people' and 'suite' stacked vertically in a bold, sans-serif font. To the right of the text is a circular graphic composed of several short, radiating lines, similar to the one in the 'people hours' logo.

#### Real-Time Patrols & Key Points

- Our partnerships with Moco, Tour-Trax & Digital Security Concepts continue thereby allowing the receipt of real-time missed patrol events directly into and in front of our controllers (or yours) who can then commence your escalation plan.
  - Gallinet is also commencing complimentary development to allow the scheduling and reporting of both mobile and static patrols, in real-time, directly from within the PeopleHours™ application.
  - The now wide availability of NFC reading technology in most smart phones and devices will allow for your current company phones (or even the employees own personal phones) to be used in connection with PeopleHours™ as proof of presence patrol recording devices.

### people patrol

The logo for 'people patrol' consists of the words 'people' and 'patrol' stacked vertically in a bold, sans-serif font. To the right of the text is a circular graphic composed of several short, radiating lines, similar to the one in the 'people suite' logo.

#### Vetting & Screening

- A fully featured and highly automated vetting module is being added to the suite, designed initially to provide enormous efficiency benefits to our own BS 7858 vetting service this module will be expanded and linked to PeopleHours™ for use within your own HR departments.

### people vet

The logo for 'people vet' consists of the words 'people' and 'vet' stacked vertically in a bold, sans-serif font. To the right of the text is a circular graphic composed of several short, radiating lines, similar to the one in the 'people patrol' logo.

#### On-Line Forms

- In advance of the vetting module our developers are designing an on-line form module to allow easy data collection from anywhere or any source. Whilst employment application forms are an obvious use this new module will also link to PeopleHours™ allowing employees to file incidents, request leave, record property inspections, staff assessments or anything else that you currently use a paper form for.

### people forms

The logo for 'people forms' consists of the words 'people' and 'forms' stacked vertically in a bold, sans-serif font. To the right of the text is a circular graphic composed of several short, radiating lines, similar to the one in the 'people forms' logo.